

Student Satisfaction Survey (SSS)

Our Institution, R.D. & D.J. College Munger, has administered student satisfaction surveys in order to elicit student opinion and Perspective regarding institutional environment, programs, and services. This year due to lockdown because of Covid 19 pandemic, online teaching was carried out since March 2020. So, questions were also asked regarding online teaching. We have prepared Student survey forms with certain questionnaire by considering the following factors -

- Infrastructure facilities such as classrooms, Sports/games, Sanitation, drinking water canteen
- etc. available in the college
- Parking Facilities
- Online teaching
- Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.
- Lab facilities available in basic science and computer science department.
- Efforts by the college to improve the quality of teaching and learning.
- Mechanism of Grievances redressal
- Helpfulness by the college administrative staff
- Examination and evaluation system
- Fees Structure
- Encouragement provided to the students for participation in intercollegiate competitions
- Discipline practices followed in the campus
- Institutional sensitivity to provide educational, social and market demands through various add on courses, personality development programs, career-oriented programs etc.

Outcome:

This survey appears to be making a genuine effort to gather feedback to improve the effectiveness of the experience for students in the institution. The result analysis shows that majority of the students have highly appreciated the facilities available in the institution very positively. We also observed some comments which will help us to improve ourselves in some aspects.

Some suggestions for improvement given by students –

- They felt that canteen facilities on the campus should be started with respect to sanitation and ambience.
- The library hours need to be increased. E-library and library automation to be strengthened.
- Online resources can be increased and ICT facilities to be strengthened further.
- Increase the funding on laboratory for experimental learning.